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## 1. SERVICES FOR THE INDIVIDUAL CLIENTS

	Commission in AZN	Commission in Foreign currency
1.1. Opening the current account 1.1.1. The minimum balance on the current account		Free of charge Not required
1.2. Opening the loan account		Free of charge
1.3. Opening the deposit account		Free of charge
1.4. Money transferred to account*:		Free of charge
1.5. Cash withdrawal from the account* <sup>1</sup> 1.5.1. On funds received by non-cash payment 1.5.2. For funds received with cash payment: <ul style="list-style-type: none"> <li>• From the cash desk of the received branch</li> <li>• From the cash desk of another branch**</li> </ul> 1.5.3. Cash withdrawal of interest accrued on the deposit amount***	0,5 %, min. 1 AZN/USD/EUR  Free of charge 0,2 %, min. 1 AZN/USD/EUR Free of charge	
<p>* Commission for cash transactions in excess of 500 000 USD/EUR is set by agreement with a maximum of 1%.</p> <p>** No commission shall be applied for cashing cash in branches located in Baku or Sumgayit within those cities.</p> <p>*** Commission mentioned in subparagraphs 1.5.1-1.5.2 of tariffs is applied for cashing the deposit amount..</p>		
1.6. Issuance of documents based on the account: <ul style="list-style-type: none"> <li>• Account statement</li> <li>• Letters for embassies or the State Migration Service</li> <li>• Other letters</li> <li>• Duplicate of documents</li> </ul>		Free of charge 8 AZN 3 AZN 3 AZN

<p>1.7. Service fee for transactions on purchase, donation, promissory note and debit transactions, initial contract and other civil-legal transactions through a notary's deposit account.</p> <p><i>Note:</i></p> <ol style="list-style-type: none"> <li><i>An additional commission is charged in accordance with the standard rates for the transfer of funds from notary's deposit account to other account or to state budget.</i></li> <li><i>No commission fee is charged for the cash withdrawal from the notary's deposit account on these transactions.</i></li> </ol> <p><i>A service fee of 0.5% is charging from the total amount of cash withdrawn from transferred amount in the size of 1 000 000 manat and more from the deposit account of the notary.</i></p>	0,2 %
1.8. The buying and selling foreign currency on behalf of the customer <sup>2</sup>	Free of charge
1.9. Accept and/or exchange of metal coins (if more than 10 AZN)	5% (for the total amount)

**Note:**

- The transactions over the account can be conducted in the branch where the account is opened, as well as in another branch of the Bank.
- Applying the exchange rate set up by the Bank.

	Commission in AZN	Commission in Foreign currency
<b>1.10. Execution of the payment orders:</b>		
1.10.1. Inside bank transfers: <ul style="list-style-type: none"> <li>• Between the client's own accounts</li> <li>• To the accounts of other clients</li> <li>• To the notary's deposit account</li> </ul>	Free of charge 0.05 %, min. 1 AZN/USD/EUR; max. 20 AZN/USD/EUR	Free of charge Free of charge
1.10.2. The transfers to accounts with other banks:		
1.10.2.1. To the branch offices in Baku/Sumgayit	0,2 %, min. 1 AZN; max. 100 AZN	0,3 %, min. 20 USD/ 25 EUR; max. 300 USD/EUR
1.10.2.2. To the regional branch offices	0,12 %, min. 1 AZN; max. 100 AZN	0,3 %, min. 20 USD/ 25 EUR; max. 300 USD/EUR

*The minimum limit of the commission on transfers in USD and EUR in the direction of the Russian Federation and the Republic of Belarus is 80 USD/EUR. The minimum limit of the commission for all types of transfers in USD currency, the purpose of which is related to road transport (purchase, transportation of Motor Transport and its spare parts, participation in the auction), is 70 USD.*

1.10.2-1. Interbank and transfers to other banks' accounts through the system of instant payments: <ul style="list-style-type: none"> <li>To the branch offices in Baku/Sumgayit</li> <li>To the regional branch offices</li> </ul>	0,15 %, min. 1 AZN; max. 100 AZN 0,12 %, min. 1 AZN; max. 100 AZN	---
1.10.3. The execution of collection orders, related to the mandatory legal decisions, as well as the execution of other obligatory payment orders (tax decisions, custom and other authorities) <p>1.10.3.1. For the amount of 10 AZN and below: 1.10.3.2. For the amount above 10 AZN:</p> <ul style="list-style-type: none"> <li>To branch offices in Baku/Sumgayit (for each payment)</li> <li>To regional branch offices (for each payment)</li> </ul>	Free of charge 0,2 %, min. 1 AZN; max. 100 AZN 0,12 %, min. 1 AZN; max. 100 AZN	
1.10.4. Amendment or cancellation of the executed payment orders <sup>1</sup>	10 AZN	50 USD
1.10.5. Money Trasfer investigation <sup>1</sup> <ul style="list-style-type: none"> <li>Up to 3 months</li> <li>Up to 6 months</li> <li>Over 6 months</li> </ul>	---	80 USD 110 USD 140 USD

Note:

1. Additional commissions and unexpected expenses issued by the correspondent bank are reimbursing by the client.

	Commission
1.11. Opening the current metal account	Free of charge
1.11.1. The initial amount to the current metal account	Not required
1.12. The minimum balance on the current metal account	Not required
1.13. Amount of precious metal for each trade agreement with the Bank	min. 5 XAU (troy ounces) <sup>1</sup>
1.14. The inside bank transfer between metal accounts	Free of charge

Note:

1. The currency exchange and the inside bank transfers between metal accounts are possible only.

## 2. SERVICES FOR THE LEGAL ENTITIES AND PRIVATE ENTREPRENEURS

	Commission in AZN	Commission in Foreign currency
2.1. Opening the current account		Free of charge
2.1.1. The minimum balance on the current account		Not required
2.2. Opening the loan account		Free of charge
2.3. Opening the deposit account		Free of charge
2.4. Money transferred to account:		
2.4.1. Money transferred through the cash desk of the branch office where the account was opened		Free of charge
2.4.2. Money transferred through the cash desk in other branch offices		
<ul style="list-style-type: none"> <li>• Money transfer to a notary's deposit account</li> <li>• Other operations with money transfer</li> </ul>		Free of charge Free of charge
2.5. Cash withdrawal from the account* 1		0,5 %, min. 1 AZN/USD/EUR
*The maximum commission 1% is charged for the cash withdrawal for the amount of EUR 500 000 and more by negotiation.		
2.6. Issuance of documents based on the account:		
<ul style="list-style-type: none"> <li>• Account statement</li> <li>• References to embassies or the State Migration Service</li> <li>• Other references *</li> <li>• Duplicate of documents</li> <li>• Responses to requests from an external auditor conducting an audit of the client's financial efficiency</li> </ul>		Free of charge 8 AZN 3 AZN 3 AZN Free of charge
2.7. Service fee for transactions on purchase, donation, promissory note and debit transactions, initial contract and other civil-legal transactions through a notary's deposit account.		0,2 %

<p><i>Note:</i></p> <ol style="list-style-type: none"> <li><i>An additional commission is charged in accordance with the standard rates for the transfer of funds from notary's deposit account to other account or to state budget.</i></li> <li><i>No commission fee is charged for the cash withdrawal from the notary's deposit account on these transactions.</i></li> </ol> <p><i>A service fee of 0.5% is charging from the total amount of cash withdrawn from transferred amount in the size of 1 000 000 manat and more from the deposit account of the notary.</i></p>	
2.8. The buying and selling foreign currency on behalf of the customer <sup>2</sup>	Free of charge
2.9. Accept and/or exchange of metal coins (if more than 10 AZN)	5 %

Note:

- The operation to withdraw cash from the account by legal entities can be carried out only in the banking unit where the client's account is carried out.
- Applying the exchange rate set by the Bank.

	Commission in AZN	Commission in Foreign currency
<b>1. Execution of the payment orders:</b>		
2.10.1. Inside bank transfers: <ul style="list-style-type: none"> <li>Between the client's own accounts</li> <li>To the accounts of other clients</li> <li>To the notary's deposit account</li> </ul>	Free of charge 0.05 %, min. 1 AZN/USD/EUR; max. 20 AZN/USD/EUR	Free of charge
2.10.2. The transfers to accounts with other banks:		
2.10.2.1. To the branch offices in Baku/Sumgayit	0,2 %, min. 2 AZN; max. 170 AZN	0,3 %, min. 20 USD/25 EUR; max. 300 USD/EUR
2.10.2.2. To the regional branch offices	0,12 %, min. 1 AZN; max. 170 AZN	0,3 %, min. 20 USD/25 EUR; max. 300 USD/EUR
<i>The minimum limit of the commission on transfers in USD and EUR in the direction of the Russian Federation and the Republic of Belarus is 80 USD/EUR.</i>		

<p>2.10.2-1. Interbank and transfers to other banks' accounts through the system of instant payments:</p> <ul style="list-style-type: none"> <li>To the branch offices in Baku/Sumgayit</li> <li>To the regional branch offices</li> </ul>	<p>0,15 %, min. 2 AZN; max. 120 AZN 0,12 %, min. 1 AZN; max. 120 AZN</p>	<p>—</p>
<p>2.10.3. The execution of collection orders, related to the mandatory legal decisions, as well as the execution of other obligatory payment orders (legal, tax, custom and State Social Protection Fund of Azerbaijan Republic)</p> <p>2.10.3.1. For the amount of 10 AZN and below: 2.10.3.2. For the amount above 10 AZN:</p> <ul style="list-style-type: none"> <li>To the branch offices in Baku/Sumgayit (for each payment)</li> <li>To the regional branch offices (for each payment)</li> </ul>	<p>Free of charge</p> <p>0,2 %, min. 1 AZN; max. 170 AZN 0,12 %, min. 1 AZN; max. 170 AZN</p>	
<p>2.11. Amendment or cancellation of the executed payment orders<sup>1</sup></p>	<p>10 AZN</p>	<p>50 USD</p>
<p>2.12. Money Trasfer investigation<sup>1</sup></p> <ul style="list-style-type: none"> <li>Up to 3 months</li> <li>Up to 6 months</li> <li>Over 6 months</li> </ul>	<p>—</p>	<p>80 USD 110 USD 140 USD</p>
<p>2.13. Issuance of a checkbook:</p> <ul style="list-style-type: none"> <li>To notary office</li> <li>To others</li> </ul>	<p>Free of charge 10 AZN</p>	
<p>2.14. Cash collection</p>	<p>(VAT is charged) Based on agreement</p>	
<p>2.15. Commission for transferring funds to the salary card accounts:</p> <ul style="list-style-type: none"> <li>for the providing of a cash withdrawal service from cards through ATM's network of Xalq Bank (no fee is charged)</li> <li>for the providing of a cash withdrawal service from cards through ATM's network of Xalq Bank, as well as otherbanks (no fee is charged)</li> </ul>	<p>0.5 %</p> <p>Based on the agreement of the parties (Bank and legal entity / private entrepreneur)</p>	

Note:

1. Additional commissions and unexpected expenses issued by the correspondent bank are reimbursing by the client.

	Commission

2.16. Opening the current metal account 2.16.1. The initial amount to the current metal account	Free of charge Not required
2.17. Minimum balance on current metal account	Not required
2.18. Amount of precious metal for each trade agreement with the Bank	min. 5 XAU (troy ounces) <sup>1</sup>
2.19. The inside bank transfer between metal accounts	Free of charge

Note:

1. The currency exchange and the inside bank transfers between metal accounts are possible only.

### 3. DOCUMENTARY OPERATIONS

	Commission
<b>3.1. Letter of credit (including SBLC)</b>	
3.1.1. Opening of L/C	0,3 %, min. 200 AZN/USD/EUR; max. 2000 AZN/USD/EUR
3.1.2. Advising of L/C	0,1 %, min. 50 AZN/USD/EUR; max. 500 AZN/USD/EUR
3.1.3. Acceptance and checking of documents of L/C and SBLC letter of credit documents (for each sent package)	0,2 %, min. 100 AZN/USD/EUR; max. 1000 AZN/USD/EUR
3.1.4. Payments on L/C (per each payment)	0,1 %, min. 100 AZN/USD/EUR; max. 500 AZN/USD/EUR
3.1.5. Amendment of conditions of L/C (charged for each change)	100 AZN/USD/EUR
3.1.6. Advising of amendments of L/C	100 AZN/USD/EUR
3.1.7. Extending the validity and increasing the amount of L/C	0,3 %, min. 100 AZN/USD/EUR; max. 2000 AZN/USD/EUR
3.1.8. Premature cancellation of L/C	100 AZN/USD/EUR
3.1.9. Return of documents upon detection of discrepancies in L/C	100 AZN/USD/EUR
3.1.10. Postage on L/C (for each sent package)	According to the post office tariffs
3.1.11. Interest rate on L/C	Based on agreement



Note:

1. Operating expenses of intermediary banks on L/C and standby L/C are fixed according to tariffs of these banks and additionally paid by the client;
2. Fees for letters of credit in AZN, USD and EUR are calculated in the same currency of the letter of credit, fees for letter of credits in other currencies are calculated in USD equivalent.

Commission	
<b>3.2. Bank guarantees</b>	
3.2.1. Issuing of a guarantee	0,2 %, min.100 AZN/USD/EUR; max.1000 AZN/USD/EUR
3.2.2. Extending the validity and increasing the amount of the guarantee	0,2 %, min. 50 AZN/USD/EUR; max. 1000 AZN/USD/EUR
3.2.3. Advising of a guarantee	0,1 %, min. 50 AZN/USD/EUR; max. 500 AZN/USD/EUR
3.2.4. Amending the terms of guarantee (charged for each amendment)	100 AZN/USD/EUR
3.2.5. Advising of amendments in the terms of guarantee	100 AZN/USD/EUR
3.2.6. Acceptance and checking of documents on demand under a guarantee (for each sent package of documents)	0,2 % min. 20 AZN/USD/EUR; max. 500 AZN/USD/EUR
3.2.7. Execution of demand under a guarantee claim (for each payment)	0,2%, min. 50 AZN/USD/EUR; max. 500 AZN/USD/EUR
3.2.8. Early termination of the guarantee * Service fee is not applied for early termination of domestic tender guarantees.	100 AZN/USD/EUR
3.2.9. Postage (for each package sent)	According to the post office tariffs
3.2.10. Interest rate on a guarantee	Based on agreement

Note:

1. Operating expenses of intermediary banks on guarantees are fixed according to tariffs of these banks and additionally paid by the client;
2. Fees for letters of credit in AZN, USD and EUR are calculated in the same currency of the guarantee, fees for guarantees in other currencies are calculated in USD equivalent.

The list of services	Commission
<b>3.3. Documentary collection</b>	
3.3.1. Acceptance of documents for collection	0,1 %, min. 50 AZN/USD/EUR; max. 100 AZN/USD/EUR
3.3.2. Payments on Collection	0,1 %, min. 20 AZN/USD/EUR; max. 150 AZN/USD/EUR
3.3.4. Postage (for each sent package)	50 AZN/USD/EUR

Note:

1. Fee of correspondent bank is charged additionally from customer;
2. Fees for payment on collection service in AZN, USD and EUR are calculated in the same currency of the payment on collection, fees for payment on collections in other currencies are calculated in USD equivalent.

## 4. PAYMENT CARDS

### 4.1. Conditions for the obtaining payment cards by individual clients

The type of cards	Annual fee (main card)	Annual fee (supplementary card)	Annual fee for 2 years (main card)	Annual fee for 2 years (supplementary card)	Annual fee for 3 years (main card)	Annual fee for 3 years (supplementary card)
4.1.1. Debit cards service fee <sup>1,3</sup>						
• Visa internet	8 AZN	6 AZN	-	-	-	-
• MC Debit	8 AZN	6 AZN	10 AZN	8 AZN	12 AZN	10 AZN
• MC Standard/Visa Classic	10 AZN	8 AZN	12 AZN	10 AZN	15 AZN	12 AZN
• Xalqkart Petrol MC World	-	-	-	-	15 AZN	-
• Xalqkart Cashback Visa Rewards	-	-	-	-	15 AZN	-
• Visa Digital kart	0 AZN	-	-	-	-	-
• MC Gold/Visa Gold	20 AZN	15 AZN	25 AZN	20 AZN	30 AZN	25 AZN
• Visa Platinum	30 AZN	20 AZN	35 AZN	25 AZN	40 AZN	30 AZN
• World MC Black Edition <sup>2</sup>	150 AZN	150 AZN	250 AZN	250 AZN	300 AZN	300 AZN
• Visa Infinite	200 AZN	200 AZN	300 AZN	300 AZN	400 AZN	400 AZN

4.1.2. Minimum deposit requirement <sup>3</sup> for debit card account <sup>7</sup>			
• Visa internet	Baku/Sumgait: 50 AZN/USD/EUR/GBP, Other:25 AZN/USD/EUR/GBP		
• MC Debit			
• MC Standard/Visa Classic	Baku/Sumgait: 100 AZN/USD/EUR/GBP, Other:50 AZN/USD/EUR/GBP		
• Xalqkart Petrol MC World	Baku/Sumgait: 300 AZN, Other: 200 AZN		
• Xalqkart Cashback Visa Rewards	Baku/Sumgait: 300 AZN/USD/EUR/GBP, Other: 200 AZN/USD/EUR/GBP		
• MC Gold/Visa Gold	Baku/Sumgait: 500 AZN/USD/EUR/GBP, Other:250 AZN/USD/EUR/GBP		
• Visa Platinum	Baku/Sumgait: 1000 AZN/USD/EUR/GBP, Other: 500 AZN/USD/EUR/GBP		
• World MC Black Edition <sup>2</sup>	10 000AZN / 5 000 USD/EUR/GBP	15 000AZN / 10 000 USD/EUR/GBP	20 000AZN / 15 000 USD/EUR/GBP
• Visa Infinite	15 000 AZN 10 000 USD/EUR/GBP	20 000 AZN 15 000 USD/EUR/GBP	25 000 AZN 20 000 USD/EUR/GBP
4.1.3. Credit cards <sup>4</sup> service fee <sup>1</sup>			
• Visa internet	-	-	-
• MC Debit	-	-	-
• MC Standard/Visa Classic	0	0	-
• Xalqkart Petrol MC World	0	0	-
• Xalqkart Cashback Visa Rewards	0	0	-
• MC Gold/Visa Gold	0	0	-
• Visa Platinum	0	0	-
• World MC Black Edition <sup>2</sup>	150 AZN	250 AZN	-
• Visa Infinite	200 AZN	300 AZN	-
According to the cooperation agreement concluded between “Xalq” Bank OJSC and “Xalq Hayat” Insurance Company OJSC on “Issuance of loans within the life insurance project”, on 1-3 year MC Standard / Visa Classic credit cards issued to the latter's customers - 20 AZN , MC Gold / Visa Gold credit cards - 40 AZN , Visa Platinum credit cards - 80 AZN / World MC Black Edition credit cards - 300 AZN one-time service fee is charged			
4.1.4. Deposit cards <sup>6</sup> service fee <sup>1</sup>			
• MC debit, Standard/Visa Classic	0	-	-

Note:

1. To get card on the day of order (urgent order) extra charge is 10 AZN.
2. World MasterCard Black Edition card is presented together with Priority Pass card.
3. Other debit cards, with the exception of the Visa Digital card, can be purchased by paying a one-time service fee or making an initial deposit to the card account.
4. Credit owners will receive 3 months free small-sized (height min 40 mm – max. 150 mm) safe box service (except Main branch office and branch offices without safe boxes). This privilege is applied to the existing safe boxes at the branch office for the moment of client`s application.
5. Card for interest on deposits.

## 4.2. Conditions for the obtaining payment cards by individual clients

The type of cards	Annual fee (main card)	Annual fee (supplementary card)	Annual fee for 2 years (main card)	Annual fee for 2 years (supplementary card)	Annual fee for 3 years (main card)	Annual fee for 3 years (supplementary card)
<b>4.2.1. Corporate cards service fee<sup>1</sup></b>						
• MC Business/Visa Business – debit	0	0	0	0	0	0
• MC Business/Visa Business – credit	0	0	0	0	0	0
• Visa Business Platinum - debit	25 AZN	20 AZN	35 AZN	25 AZN	40 AZN	30 AZN
• Visa Business Platinum - credit	25 AZN	20 AZN	35 AZN	25 AZN	40 AZN	30 AZN
<b>4.2.2. Entrepreneurship cards service fee<sup>1</sup></b>						
• MC Business/Visa Business – debit	10	10	12	12	15	15
• MC Business/Visa Business – credit	10	10	12	12	15	15
• Visa Business Platinum - debit	25 AZN	20 AZN	35 AZN	25 AZN	40 AZN	30 AZN
• Visa Business Platinum - credit	25 AZN	20 AZN	35 AZN	25 AZN	40 AZN	30 AZN
<b>4.2.3. Salary cards service fee<sup>1</sup></b>						
• MC debit, Standard/Visa Classic	0	-	0	-	0	-
• MC Gold/Visa Gold	0	-	0	-	0	-
• Local salary cards	0	-	0	-	0	-

Note:

- To get card on the day of order (urgent order) extra charge is 10 AZN.

## 4.3. Payment cards services

The list of services	Visa internet	MC Debit/Visa Electron, MC Standard/Visa Classic, MC Gold/Visa Gold, Visa Platinum, World MC Black Edition, MC Business/Visa Business, Visa Business Platinum, Visa Infinite, Xalqkart Petrol MC World, Xalqkart Cashback Visa Rewards, Visa Digital kart
4.3.1. Acceptance of Card to Card transfer <sup>1</sup>		

<ul style="list-style-type: none"> <li>• Payment cards owned by Halk Bank OJSC</li> <li>• To payment cards of local banks:</li> <li>• To payment cards of foreign banks:</li> </ul>	Free of charge	
	up to 5,000 AZN through XalqOnline (equivalent) for free with XalqKart Petrol and XalqKart Cashback cards*, for upper amounts and via other Xalq Bank cards 0.5%, min 0.20 AZN/USD/EUR/GBP 1%, мин. 5 AZN / 3USD / EUR / GBP	
4.3.2. Cancellation of card in case of card loss, theft, damage or in other cases	10 AZN	
<ul style="list-style-type: none"> <li>• by salary cards (for a new term)</li> <li>• for other cards (card expiration date)</li> </ul>	Free of charge	
4.3.3. Using of cards in shopping centers and service points	-	0 %
4.3.4. Objection of an unreasonably written off amount	20 AZN	
4.3.5. Changing of card status (temporarily blocking, activation, unblocking of PIN-code)	Free of charge	
* until 30.06.2024		
4.3.6. Change of PIN-code (for each change) <sup>10</sup>	-	0.50 AZN
4.3.7. Creating a PIN code (PIN Set)	-	Free of charge
4.3.8. Deleting a PIN code (Erase PIN) <sup>11</sup>	-	2 AZN
4.3.9. Payment of customs duties of Azerbaijan Republic	0.2 %, min. 0.40 AZN/USD/EUR/GBP	
4.3.10. Utilities payment	Free of charge	
4.3.11. Mobile services payment	Free of charge	
4.3.12. "Unique" transactions (casino) <sup>5</sup>	5 %, min. 6 AZN/6 USD/5 EUR/GBP	
4.3.13. SMS notifications subscription <sup>2,3</sup>	1.18 AZN (per month) <sup>6</sup>	
4.3.14. Mobile Banking subscription	Free of charge	
4.3.15. Cash to any card via Cash-in ATM <sup>4</sup>	Free of charge	
4.3.15-1. For crediting funds transferred on the basis of payment order to salary and deposit card accounts	0.5 %, min. 0.20 AZN/USD/EUR	

Note:

1. Card to Card service are not provided for the corporate and entrepreneurs. Service fee is charged while depositing via “Card to Card” service to salary and deposit cards.
2. SMS notifications subscription is available for Xalq Bank cardholders who are Azericell Telecom, Bakcell and Azerfon (including Azerfon-Vodafone) subscribers. No fee is charged by mobile operator while using SMS notifications
3. In case a card is stolen, lost or faulty and new card is re-ordered, SMS notifications, Internet Bank and Mobile Banking subscriptions for the new card is extra charged.
4. These services are available for cards, issued by banks served by AzeriCard. Those operations can only be performed at ATMs served in AzeriCard.
5. This operation is not available for salary, corporate and business cards.
6. World MasterCard Black Edition and Visa Infinite cards are connected to the SMS notification and Mobile Banking free of charge.
7. Cash inflows and outflows in GBP currency are not carried out in the branches, ATMs, ADMs and POS-terminal networks of OJSC “Xalq” Bank.
8. 27 USD service fee is charged for Visa Platinum Card Holder for the use of the respective halls including “Lounge Key” program (per customer and for any person traveling with him/her)
9. Salary card holders are not charged for the receipt of funds from the relevant current account of the employer to the salary card accounts of employees, as well as benefits, insurance payments, assistance and other similar payments transferred by state organizations in connection with the martyrdom or injury of the client or his family member during military operations, as well as for the receipt. For the crediting funds to salary and deposit cards on "Card to Card" operations the service fee is 0.5 %, min. 0.20 AZN/USD / EUR.
10. This service is only available at ATMs.
11. This service is available in the XalqOnline application and in the Bank's branches.

The list of services	Visa internet	MC Debit/Visa Electron, MC Standard/Visa Classic, MC Gold/Visa Gold, Visa Platinum, World MC Black Edition, MC Business/Visa Business, Visa Business Platinum, Visa Infinite, Xalqkart Petrol MC World, Xalqkart Cashback Visa Rewards, Visa Digital kart
4.3.16. Cash withdrawal on plastic cards issued by Xalq Bank <sup>5</sup>		
<ul style="list-style-type: none"> <li>• From Xalq Bank ATM and branches<sup>1,7,8</sup></li> <li>• From other banks ATM and branches<sup>2</sup></li> <li>• From ATM of international banks<sup>3</sup></li> <li>• From branches of international banks<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>-</li> <li>-</li> <li>-</li> <li>-</li> </ul>	<ul style="list-style-type: none"> <li>0.5 %, min. 0.4 AZN/USD/EUR/GBP</li> <li>1.5 %, min. 1.6 AZN/2 USD/1.6 EUR/GBP</li> <li>1.5 %, min. 3.5 AZN/3.5 USD/3 EUR/GBP</li> <li>1.5 %, min. 6 AZN/6 USD/5 EUR/GBP</li> </ul>
4.3.17. Commission fee for cash withdrawal by foreign bank cards at Xalq Bank POS terminals		1.5 %
4.3.18. Commission for transfer of funds on Cash by code10 via ATM or Mobile Banking <sup>5,4</sup>		
<ul style="list-style-type: none"> <li>• Via ATM: If money were transferred and withdrawn in ATM of the same bank (money sender's card is charged)</li> <li>• Via Mobile Banking: If money withdrawn in Xalq Bank's ATM (money sender's card is charged)</li> </ul>		1 %

<ul style="list-style-type: none"> <li>Via ATM: If money were transferred and withdrawn in ATM of other bank (money sender's card is charged)</li> <li>Via Mobile Banking: If money withdrawn in ATM of other bank (money sender card is charged)</li> </ul>	1.5 %
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Note:

- The possibility of cash withdrawals and deposit funds on a plastic card is available in AZN/USD/EUR currencies in the branch and ATMs and ADMs network of Xalq Bank.  
No commission is charged cash withdrawals from salary and deposit cards.
- Operations served in Azericard processing center;
- Operations served abroad or within the country, but outside the Azericard processing center;
- Withdrawal through Cash by code service is free of charge. Maximum limit for this service is 500 AZN/USD.
- This service is not available for corporate cards. An additional 1% tax is deducting on cash withdrawals from entrepreneur cards.
- Cash inflows and outflows in GBP currency are not carried out in the branches, ATMs, ADMs and POS-terminal networks of OJSC "Xalq" Bank.
- In the branches, ATMs and POS-terminals of OJSC "Xalq" Bank there is no commission for cashing up to 1000 AZN per calendar month for Xalqkart Petrol MC World and Xalqkart Cashback Visa Rewards cards in AZN currency and up to 500 USD/EUR/GBP per calendar month for Xalqkart Cashback Visa Rewards cards in USD/EUR/GBP.
- According to the agreement "On the provision of loans within the project "Endowment Life Insurance" between OJSC "Xalq" Bank and OJSC "Insurance Company "Xalq Hayat", no commission is charged for withdrawal on issued credit cards at Xalq Bank ATMs and Branches.
- Within 1 year from the date of receipt of the Visa Digital card, it is possible to carry out payments up to a total amount of 15 000 AZN (cash or non-cash).

The list of services	Visa internet	MC Debit/Visa Electron, MC Standard/Visa Classic, MC Gold/Visa Gold, Visa Platinum, World MC Black Edition, MC Business/Visa Business, Visa Business Platinum Visa Infinite, Visa Digital kart
4.3.19. Conversion per transaction in a currency other than the card currency		
Operations in Azerbaijan: <ul style="list-style-type: none"> <li>Operations via ATM və POS terminals</li> <li>Cash-in</li> <li>Cash by Code</li> <li>Cash to Any Card</li> <li>Card to Card</li> <li>Online payment of loans</li> </ul>		0.5 %
<ul style="list-style-type: none"> <li>Operations in trade points</li> </ul>		0.5 %

Operations abroad: <ul style="list-style-type: none"> <li>• Operations via ATM and POS terminals</li> <li>• Online payment of loans</li> <li>• Operations in trade points</li> <li>• Card to Card</li> </ul>	0.5 %
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#### 4.4. Services available to World MasterCard Black Edition cardholders.

The type of services	Commission
4.4.1. "MasterCard Global Assistance" Service: <ul style="list-style-type: none"> <li>• Blocking a payment card abroad (if the card is lost, stolen or unusable)</li> <li>• Urgent card replacement abroad</li> <li>• Urgent cash withdrawal abroad</li> <li>• Possibility of making payment in case of loss and theft of the card abroad</li> </ul>	35 EUR 148 EUR 95 EUR 125 EUR
4.4.2. Priority Pass card provides the owner and accompanying persons with access to the business lounges in international airports (for each person)	30 USD
4.4.3. Issuance of a new Priority Pass card (if the card is lost, stolen or unusable)	15 AZN

Note:

1. The cardholder can use the "MasterCard Global Assistance" service by contacting the numbers provided on the website [www.mastercard.com](http://www.mastercard.com).
2. The cardholder can use the services of "MasterCard Concierge" by calling + 7 499 270 35 00. The cost of the call depends on the tariffs of the operator.
3. Services of the "MasterCard Concierge" service are free, the cost of paid services is provided when ordering this service.
4. Services "MasterCard Global Assistance" and "MasterCard Concierge" are provided by MasterCard

#### 4.4-1. Services available to Visa Infinite cardholders.

The type of services	Commission
4.4-1.1 "Global Customer Assistance Services" (GCAS) service: <ul style="list-style-type: none"> <li>• Blocking a payment card abroad (if the card is lost, stolen or unusable)</li> <li>• Urgent card replacement abroad</li> <li>• Urgent cash withdrawal abroad</li> </ul>	35 USD 200 USD 175 USD



4.4-1.2. The use of the relevant lounges at airports included in the “Lounge Key” program for visa Infinite card holder (customer and accompanying person)	32 USD
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Qeyd:

1. The customer may use the "Global Customer Assistance Services" service by contacting at +1 (303) 967 1096.
2. The customer can use the "Visa Concierge" service by contacting the virtual assistant through the appropriate messenger provided to him. Visa Azerbaijan chat bot allows Visa Infinite premium cardholders to get information about card's advantages from one source.
3. The using of the "Visa Concierge" service is free of charge. The pricing will be provided to customer for the paid services while service usage.
4. The "Global Customer Assistance Services" and "Visa Concierge" services are provided by Visa International Payment System.

#### 4.4-2. Services available to Xalqkart Petrol MC World and Xalqkart Cashback Visa Rewards

The type of services	Commission
4.4-2.1. Calculation of interest on the card balance <sup>1,2</sup>	8% * per annum
* until 30.06.2024	

Qeyd:

1. At the end of the transaction day, the minimum reminder amount for calculating interest on the card balance is 100 AZN, the maximum amount is 2000 AZN. Interest is not accrued on amounts less than the minimum limit and more than the maximum limit.
2. Interest on card balance is calculated daily. The accrued daily interest is credited to the card account on the last working day of the current calendar month.

#### 4.5. Acquiring services

	POS-terminals	E-commerce (Virtual POS)	Payment by Link
4.5.1. Installing a POS terminal	Free		-
4.5.2. The deposit amount for the installation of equipment for further accepting payment cards at the trade point	0		-
4.5.3. Commission charged for accepting payment cards at a trade point <ul style="list-style-type: none"> <li>• Cards served by Azericard processing center</li> <li>• For internal transactions performed by the Card Center of the Central Bank of Republic of Azerbaijan</li> <li>• On international transactions</li> </ul>		1.59 % 2.59 % 2.59 %	

#### 4.6. Payment card limits

Card types	Daily maximum card limit			Minimum amount of credit line	Maximum amount of credit line
	For cashless payments in trade points	Cash withdrawal at POS terminals of local and foreign banks	Cash withdrawals from ATMs		
• Visa internet	-	-	-	-	-
• MC Debit/Visa Electron	5000 AZN/USD/EUR/GBP	5000 AZN/USD/EUR/GBP	3000 AZN/USD/EUR/GBP	-	-
• MC Standard/Visa Classic	5000 AZN/USD/EUR/GBP	5000 AZN/USD/EUR/GBP	3000 AZN/USD/EUR/GBP	0 AZN/USD/EUR	5000 AZN/USD/EUR
• Xalqkart Petrol MC World	5000 AZN	5000 AZN	3000 AZN	0 AZN	25000 AZN
• Xalqkart Cashback Visa Rewards	5000 AZN/USD/EUR/GBP	5000 AZN/USD/EUR/GBP	3000 AZN/USD/EUR/GBP	0 AZN/USD/EUR	25000 AZN/USD/EUR
• Visa Digital kart	5000 AZN	5000 AZN	3000 AZN	-	-
• MC Gold/Visa Gold	10000 AZN/USD/EUR/GBP	5000 AZN/USD/EUR/GBP	5000 AZN/USD/EUR/GBP	5000.01 AZN/USD/EUR	15000 AZN/USD/EUR
• Visa Platinum	25000 AZN/USD/EUR/GBP	10000 AZN/USD/EUR/GBP	7500 AZN/USD/EUR/GBP	15000.01 AZN/USD/EUR	25000 AZN/USD/EUR
• World MC Black Edition	50000 AZN, 30000 USD/EUR/GBP	30000 AZN, 15000 USD/EUR/GBP	15000 AZN, 7500 USD/EUR/GBP	15000.01 AZN/USD/EUR	50000 AZN, 30000 USD/EUR
• Visa Infinite	50000 AZN, 30000 USD/EUR/GBP	30000 AZN, 15000 USD/EUR/GBP	15000 AZN, 7500 USD/EUR/GBP	15000.01 AZN/USD/EUR	50000 AZN, 30000 USD/EUR
• MC Business/Visa Business/ Visa Business Platinum	25000 AZN/USD/EUR	5000 AZN/USD/EUR	5000 AZN/USD/EUR	0 AZN/USD/EUR	10000 AZN/USD/EUR

Note:

- The maximum daily limit for "Unique" type operations (casinos, gambling) is 100,000 AZN / USD / EU
- Cash inflows and outflows to a payment card in the network of branches and ATMs and ADMA of Xalq Bank are possible in AZN /USD/EUR. Cash inflows and outflows in GBP currency are not carried out in the branches, ATMs, ADMs and POS-terminal networks of OJSC "Xalq" Bank.

#### 4.7. Limits on POS-terminals for cards of other banks

The type of operation	Maximum daily limit for cash withdrawal operations
<ul style="list-style-type: none"> <li>Operations served in Azericard processing center;</li> </ul>	5000 AZN/USD/EUR
<ul style="list-style-type: none"> <li>Operations served abroad or within the country, but outside the Azericard processing center;</li> </ul>	3000/USD/EUR

## 5. RENT OF DEPOSIT BOXES

5.1.1. Monthly fee for renting the deposit boxes in Baku/Sumgait and other regional branches (excluding VAT)						
Size of the deposit box (height)	1-6 months		7-12 months		13-18 months	
	Baku/Sumgait	Other cities	Baku/Sumgait	Other cities	Baku/Sumgait	Other cities
Small size (min. 40 mm x max. 150 mm)	15 AZN	8 AZN	12 AZN	6 AZN	9 AZN	5 AZN
Medium size (min. 151 mm x max. 350 mm)	23 AZN	12 AZN	18 AZN	9 AZN	14 AZN	7 AZN
Large size (min. 351 mm x max. 650 mm)	30 AZN	16 AZN	24 AZN	13 AZN	18 AZN	10 AZN
5.1.2. Rental fee for deposit box (including VAT):					Based on agreement	
5.1.3. Penalty fee for key lost: <ul style="list-style-type: none"> <li>Penalty fee for lost safe box key</li> <li>Penalty fee for lost inner case</li> <li>Penalty fee for lost safe key</li> </ul>					250 AZN 100 AZN 200 AZN	
5.1.4. Penalty fee for late fulfilment of safe deposit/ safe deposit box rent contract liabilities: <ul style="list-style-type: none"> <li>Penalty fee for late emptying or returning keys of safe deposit box</li> <li>Penalty fee for late emptying or returning keys of safe deposit</li> </ul>					1 AZN for each due date 3 AZN for each due day	

## 6. LOAN OPERATION

The list of services	Commission
6.1. Loans processing	

6.1.1. Loan commission  Exceptions: <ul style="list-style-type: none"> <li>On a mortgage loan issued from the Mortgage and Credit Guarantee Fund of the Republic of Azerbaijan</li> <li>According to the cooperation agreement concluded between "Xalq" Bank OJSC and "Xalq Hayat" Insurance Company OJSC on "Issuance of loans within the life insurance project" on loans provided to the customers</li> </ul>	0,2 %, min. 20 AZN; max. 1000 AZN  Free  10 AZN
6.1.2. Prolongation of the loan term	0,2 %, min. 20 AZN; max. 1000 AZN
6.1.3. Commission on request to the Credit Bureau of Azerbaijan	Free of charge
6.1.4. Issuance or verification of a reference to the place of work, certificates of pensions or social benefits through State Information Systems	Free of charge
6.1.5. Obtaining or checking information about agricultural entities registered in the "electronic Agricultural Information System" through State Information Systems	2.50 AZN
<b>6.2. Cash withdrawal of loan from the account:</b>	
6.2.1. For all types of loan products except for loans in subparagraphs 6.2.2-6.2.4	0,5 %, min. 1 AZN/USD/EUR
6.2.2. On loan secured by a deposit	0 %
6.2.3. On mortgage loan, issued at the expense of Xalq Bank	0,1 %
6.2.4. Cash withdrawal of loan over 500,000 USD / EUR	Based on agreement

Note:

- According to the payment schedule date, the execution of the payment must be performed before 17:00. Otherwise, the payment will be executed on the next day.
- GoldenPay online payment services accept payment for loans issued only in AZN currency.

## 7. "XALQ ONLINE" INTERNET BANKING SERVICE

The list of services	Commission
7.1. Internet Banking service "Xalq Online" for Individual clients	
7.1.1. Subscription fee for connection to "XalqOnline"	Free of charge
7.1.2. Annual subscription fee	Free of charge

<p>7.1.3. Operations through the services of "Xalq Online":</p> <p>7.1.3.1. With current accounts <sup>1</sup></p> <p>7.1.3.2. With payment cards</p> <p>7.1.3.3. Transfers from/to current account to/from card account1</p> <ul style="list-style-type: none"> <li>▪ Transfer to salary and card accounts</li> <li>▪ In other cases</li> </ul> <p>7.1.3.4. Other operations</p> <ul style="list-style-type: none"> <li>• Account statements</li> <li>• Activation and deactivation of SMS notification</li> <li>• Blocking and unblocking corporate card</li> </ul> <p>7.1.3.5. Execution of payment orders in national currency:</p> <ul style="list-style-type: none"> <li>• Local payment orders</li> <li>• In favor of the customer who has accounts in other banks:</li> <li>• Accounts for Baku / Sumgait branches</li> <li>• Accounts for regional branches</li> </ul> <p>7.1.3.6. Execution of payment orders in foreign currency:</p> <ul style="list-style-type: none"> <li>• Local payment orders</li> <li>• In favor of the customer who has accounts in other banks:</li> </ul> <p>7.1.3.7. Transfers to accounts within the bank and in other banks through the system of instant payments:</p> <ul style="list-style-type: none"> <li>• Accounts for Baku / Sumgait branches</li> <li>• Accounts for regional branches</li> </ul> <p>7.1.3.8. Instant payments fiitemi mediasita internal bank and deiar accounts in banks:</p> <ul style="list-style-type: none"> <li>• From Balu /Sumgayit filia</li> <li>• Regional branches</li> </ul>	<p>According to the Bank tariffs</p> <p>According to the Bank tariffs</p> <p>0.5% min. 0.20 AZN/USD/EUR</p> <p>Free of charge</p> <p>According to the Bank tariffs</p> <p>Free of charge</p> <p>0,15% min. – 1AZN, max. – 100 AZN</p> <p>0,12% min. – 1AZN, max. – 100AZN</p> <p>Free of charge</p> <p>According to the Bank tariffs</p> <p>Free of charge</p> <p>0,15% min. – 2 AZN, max. – 120 AZN</p> <p>0,12% min. – 1 AZN, max. – 120 AZN</p>
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Note:

1. Cashless currency exchange on current accounts is carried out only on bank operating days from 10:00 to 16:00.

The list of services	Commission
<b>7.2. Internet Banking service "XalqOnline" for Legal Entities</b>	
7.2.1. Connection fee to "XalqOnline"	Free of charge
7.2.2. Annual subscription fee	Free of charge
7.2.3. Connection Fee for additional user	Free of charge
7.2.4. Operations: 7.2.4.1. Operations with current accounts 7.2.4.2. Transfers from account to corporate card and visa versa 7.2.4.3. Transfer to salary card 7.2.4.4. For currency exchange operations 1 7.2.4.5. For other operations Account statements <ul style="list-style-type: none"> <li>• Activation and suspension of SMS notification service for plastic card</li> <li>• Blocking and unblocking corporate card</li> </ul> 7.2.4.6. Execution of payment orders in national currency: <ul style="list-style-type: none"> <li>• Local payment orders               <ul style="list-style-type: none"> <li>• In favor of the customer who has accounts in other banks:                   <ul style="list-style-type: none"> <li>- Accounts for Baku / Sumgait branches</li> <li>- Accounts for regional branches</li> </ul> </li> </ul> </li> </ul> 7.2.4.7. Execution of payment orders in foreign currency <ul style="list-style-type: none"> <li>• Local payment orders</li> <li>• In favor of the customer who has accounts in other banks:</li> </ul>	According to the tariffs of the Bank  Free of charge According to the Bank tariffs According to the Bank tariffs  According to the bank tariffs  Free of charge 0,15% min. –2 AZN, max. –120 AZN 0,12% min. –1 AZN, max. –120 AZN  Free of charge According to the tariffs of the Bank

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Note:

1. *Cashless currency exchange on current accounts is carried out only on bank operating days from 10:00 to 16:00.*

## **8. PRECIOUS METALS AND ANNIVERSARY / MEMORIAL SIGNS AND OPERATIONS WITH THEM**

<b>The list of services</b>	<b>Commision</b>
8.1. Sale of gold bars being in the ownership of the Bank (physically):	
8.1.1. Pricing 8.1.2. Redemption of gold bars sold to customers by the Bank before	According to the Bank tariffs of the Bank <sup>1</sup>
8.2. Sale (physically) of anniversaries and memorial money, made and released in circulation in the Central Bank of the Republic of Azerbaijan	
8.2.1. Pricing	According to the tariffs of the Central Bank <sup>2</sup>
8.2.2. Sale commission for each transaction	50 AZN

Note:

1. VAT is charged on the price established by the Bank. Redemption of gold bars by customers, previously sold by the Bank, is possible only at the transfer of gold immediately after signing the trade contract, in the warehouse of the Bank.
2. Redemption of jubilee and memorial money from customers, previously sold by the Bank, is not available

## 9. SERVICES FOR THE TERMINAL NETWORKS

The list of services	Commission		
	Individual	Private entrepreneurs	Legal entities
9.1. Through the bank's terminal network <ul style="list-style-type: none"> <li>• Deposit to current account</li> <li>• Loan Payment</li> <li>• Deposit to the payment card</li> </ul>	Free of charge	By agreement	By agreement
9.1-1. Through the bank's terminal network (ADM-type terminals installed in the Bank's branches) <ul style="list-style-type: none"> <li>• Deposit to current account</li> <li>• Loan Payment</li> <li>• Deposit to the payment card</li> </ul>	Free of charge	Free of charge	By agreement - -
9.2. Deposit through MilliOn terminal network: <ul style="list-style-type: none"> <li>• Deposit to current account</li> <li>• Loan Payment</li> <li>• Deposit to the payment card</li> </ul>	Free of charge	0.6% - 0.6%	0.6% - -

The list of services	Commission		
	Individual	Private entrepreneurs	Legal entities
<b>9.1. Through the bank's terminal network:</b> <ul style="list-style-type: none"> <li>• Deposit to current account</li> <li>• Loan Payment</li> <li>• Deposit to the payment card</li> </ul>	Free of charge	By agreement	By agreement



<b>9.2. Deposit through MilliOn terminal network <sup>L2</sup></b>			
• Deposit to current account	1.18%		1.18%
• Loan Payment			-
• Deposit to the payment card	Monthly deposit in amount >500 AZN/USD/EUR 1.18% ; Monthly deposit in amount <=500 AZN/USD/EUR free	1.18%	-
<b>9.3. Through the E manat terminal network <sup>L2</sup></b>			
• Deposit to current account	Free of charge	0.60%	0.60%
• Loan Payment			-
• Deposit to the payment card			-
<b>9.4. Through the Korpon terminal network <sup>L2</sup></b>			
• Deposit to current account	0.30%	0.30%	0.30%
• Loan Payment	-	-	-
• Deposit to the payment card	0.30%	0.30%	-
<b>9.5. Through the Kassam.az terminal network <sup>L2</sup></b>			
• Deposit to current account	Free of charge		0.60%
• Loan Payment			-
• Deposit to the payment card			-
<b>9.6. Through the Keşpay terminal network</b>			
• Deposit to current account	Free of charge	0.60%	0.60%
• Loan Payment			-
• Deposit to the payment card			-
<b>9.7. Through the ExpressPay terminal network</b>			
• Deposit to current account	Free of charge	0.60%	0.60%
• Loan Payment			-
• Deposit to the payment card			-

**Note:**

- Individual entrepreneurs and legal entities can carry out transactions only in AZN currency through ADM type terminals.
- If the transaction is not carried out until 17:30 on the day of the transaction, the transaction is executed on the next day of the transaction.

To write off the loan payment on the date specified in the loan repayment schedule, the corresponding payment is required to be credited to the account by 17:30 at the latest on that date. Otherwise, the credit payment will be written off on the next Transaction Day.

- E manat, Corpon, Kassam.az only AZN currency transactions can be carried out through Keshpay and ExpressPay terminal network.

**10. ONLINE PAYMENT SERVICES**

The list of services	Commission		
	Individual	Private entrepreneurs	Legal entities
<b>10.1. Through the E pul <sup>L2</sup></b>			
• Loan Payment	1 AZN	-	
• Deposit to the payment card		1 AZN	
<b>10.2. Through the Golden pay <sup>L2</sup></b>			
• Loan Payment	1 AZN		
• Deposit to the payment card			
<b>10.3. Through the Hökumət Ödəniş Portalı (HÖP) <sup>1</sup></b>			
• Loan Payment	Free of charge	-	
• Deposit to the payment card	-		
<b>10.4. Through the “AzeriCard”<sup>1</sup></b>			
• Loan Payment	Free of charge	Free of charge	
• Deposit to the payment card		-	
<b>10.5. Through the “Kassam.az”<sup>L2</sup></b>			
• Loan Payment	Free of charge	0.60%	

• Deposit to the payment card		
<b>10.6. Through the CibPay</b>		
• Loan Payment	1 AZN	-
• Deposit to the payment card		1 AZN

**Note:**

1. In case of failure to make payments to a special card account, including Credit payments, by 17:30 on the day of the transaction, they are executed on the next day of the transaction..

To write off the loan payment on the date specified in the loan repayment schedule, the corresponding payment is required to be credited to the account by 17:30 at the latest on that date. Otherwise, the credit payment will be written off on the next Transaction Day

2. "E money", "GoldenPay", government payment portal (GPP), "Kassam.az" and "CibPay" online payment systems can only carry out transactions in AZN currency.

## 11. SUMMARY

1. Under the banking division there are branches and branches of the Bank.
2. The transaction commission may be charged in the currency equivalent, in accordance with the tariffs, and may be deducted at the request of the client with the account in the currency that differs from the currency of the transaction. In this case, the amount of the commission is converted into another currency on the basis of the official exchange rate of the Central Bank of AR.
3. All operations in Xalq Bank carried out in accordance with regulations of the Central Bank of Azerbaijan, as well as the internal rules of Xalq Bank.
4. The Bank has the right to change these Tariffs without any notice to customers and correspondent banks.
5. The Bank shall not be liable for any errors, delays and so on, obtained as a result of misinterpretation of these Tariffs.
6. If execution of a customer's order requires extra responsibility or effort of any operation of the client creates additional costs (including the commissions of correspondent and intermediary banks participating in the operation based on the relevant instructions of the client), the Bank is entitled for extra charging.
7. Operating hours of the branches and offices of the Bank:
  - Operating days of the Bank: All the branches: Monday - Friday
  - Operating time: Monday- Friday: All branches 09:30-17:00
  - All branches located in Baku and regions operate without a break

